

DMV Applies the Veteran Designation to Driver Licenses and Identification Cards

Effective October 7, 2013, DMV began offering the opportunity for veterans to request a veteran designation to be placed on their driver licenses and identification cards. This service can be obtained at any driver license office throughout the State. Below are DMV's procedures for obtaining the designation.

Temporary Solution

The Temporary Solution is a decal that is applied by hand to the back of the driver license card at the DMV headquarters office in Raleigh. The decals are not available in local driver license offices. See page 3 for an example of the Temporary Solution and the Permanent Solution.

A. The process to obtain a veteran designation when renewing a driver license:

1. A DD214 reflecting an honorable discharge must be presented when requesting a veteran designation
2. The examiner indicates on the driver license record that a request for the veteran designation has been approved
3. The customer pays for the renewal of the driver license
4. The request for the designation and the renewal is forwarded to DMV headquarters for printing
5. After the card has been printed at the card facility at DMV headquarters in Raleigh, a decal is *manually* applied to the back of the card
6. There is no additional cost for the designation

B. The process to obtain a veteran designation and *no other change* to the driver license is required:

1. A DD214 reflecting an honorable discharge must be presented when requesting a veteran designation
2. The examiner starts the application for a duplicate driver license
3. The examiner indicates on the driver license record that a request for the veteran designation has been approved
4. The customer pays \$10 for the duplicate driver license
5. The request for the designation and the duplicate driver license is forwarded to DMV headquarters for printing
6. After the card has been printed at the card facility at DMV headquarters in Raleigh, a decal is *manually* applied to the back of the card
7. There is no additional cost for the designation

C. The process to replace a veteran designation if the driver license card is lost, stolen or damaged and the cardholder has a veteran designation indicator on file:

1. The customer makes the request for a duplicate
2. The customer pays \$10 for the duplicate driver license
3. The request for the designation and the request for the duplicate driver license is forwarded to DMV headquarters for printing
4. After the card has been printed at the card facility at DMV headquarters in Raleigh, a decal is *manually* applied to the back of the card
5. There is no additional cost for the designation

Permanent Solution- Available February 2014

The Permanent Solution is the word *VETERAN* printed on the face of the driver license directly above the date of birth field. The Permanent Solution is automatically applied during the printing process for the driver license card at DMV headquarters in Raleigh.

A. The process to obtain a veteran designation when renewing a driver license:

1. A DD214 reflecting an honorable discharge must be presented when requesting a veteran designation
2. The examiner indicates on the driver license record that a request for the veteran designation has been approved
3. The customer pays for the renewal of the driver license
4. The request for the designation and the renewal is forwarded to DMV headquarters for printing
5. The permanent veteran designation is *automatically* applied to the face of the card during the card printing process
6. There is no additional cost for the designation

B. The process to obtain a veteran designation and *no other change* to the driver license is required:

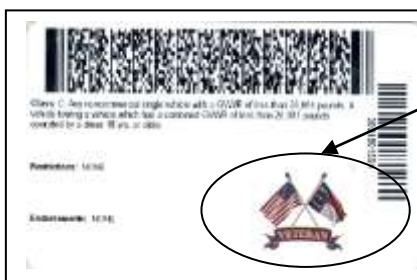
1. A DD214 reflecting an honorable discharge must be presented when requesting a veteran designation
2. The examiner starts the application for a duplicate driver license
3. The examiner indicates on the driver license record that a request for the veteran designation has been approved
4. The customer pays \$10 for the duplicate driver license
5. The request for the designation and the duplicate driver license is forwarded to DMV headquarters for printing
6. The permanent veteran designation is *automatically* applied to the face of the card during the card printing process
7. There is no additional cost for the designation

The process to replace a veteran designation if the driver license card is lost or stolen and the cardholder has a veteran designation on file:

1. The customer makes the request for a duplicate driver license
2. The customer pays \$10 for the duplicate driver license
3. The request for the designation and the request for the duplicate driver license is forwarded to DMV headquarters for printing
4. The permanent veteran designation is *automatically* applied to the face of the card during the card printing process
5. There is no additional cost for the designation

D. The process to replace the Temporary Solution for the veteran designation with the Permanent Solution for the veteran designation on a driver license that requires *no other changes*:

1. The customer makes the request for a duplicate driver license
2. The customer pays for the duplicate driver license
3. The request for the permanent veteran designation and the request for the duplicate driver license is forwarded to DMV headquarters for printing
4. The permanent veteran designation is automatically applied to the face of the card during the card printing process.
5. There is no additional cost for the designation



Example of the Temporary Solution



Example of the Permanent Solution